



Spee-Dee Delivery Service, Inc.

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November 24, 2023

Dear Valued Shipper,

Spee-Dee Delivery prides itself on providing our customers with a reliable service at a competitive rate. We continue to navigate the many challenges prevalent throughout the transportation industry and our country. Please be assured that Spee-Dee Delivery remains steadfast on solidifying our infrastructure to remain a viable carrier in the Midwest.

#### Rate Adjustment

Spee-Dee Delivery will be implementing a rate adjustment effective January 1, 2024. Please note that we will be closed on Monday, January 1; however, shipments processed by customers on that day and picked up by Spee-Dee Delivery on Tuesday, January 2 will be billed 2024 rates. There will be a 3% overall increase on *base rates* for both parcel and pallet shipments. Although our pricing will remain unchanged for most Additional Charges (accessorials), note that we *will* be applying a 3% increase on parcel Oversize Rates in 2024. Spee-Dee Delivery imposes very few accessorials, most of which do not affect the average customer. Shippers are encouraged to make a carrier cost comparison on *base rates* and *accessorials* to identify the actual savings that can be achieved by shipping with Spee-Dee Delivery.

Note that our most current Delivery Area Surcharge (DAS) ZIP Code list can always be viewed on our website at [www.speedeedelivery.com/rates](http://www.speedeedelivery.com/rates). An updated DAS list will take effect with the January 2024 rate adjustment.

#### Service Area Expansion

Spee-Dee Delivery is pleased to announce that we will be expanding our service area footprint in 2024! We will be opening service to select ZIP Codes within the Kansas City market with a tentative start date in April. More information will be provided to customers in the weeks leading up to the expansion.

**Attention SpeeDeeShip software users!** The 2024 version of SpeeDeeShip (version 3.24.0) should be available to download at [www.speedeedelivery.com/update](http://www.speedeedelivery.com/update) the week of December 4, 2023. In the meantime, electronic copies of the updated parcel and pallet rate charts, as well as Additional Charges for services, are currently available to view or download at [www.speedeedelivery.com/rates](http://www.speedeedelivery.com/rates). If you currently use SpeeDeeShip software, please update the software ASAP once it becomes available online. If you do not have internet connectivity, you may call our IT Department to request an installation CD to be sent to you once available: 800-862-5578 x500. It is imperative that shippers install the new software immediately upon availability. The software will automatically change to the updated rates on January 1, 2024. Along with our updated rates, version 3.24.0 also contains several other important updates. Any questions related to SpeeDeeShip software can be emailed to [sds@speedeedelivery.com](mailto:sds@speedeedelivery.com) or you can reach our IT Department at the number listed above.

**Attention all manifesting software users!** Effective February 5, 2024 Spee-Dee Delivery will begin charging On-Call base rates (currently 25% higher than our standard base rates) to standard account shippers that are using non-compliant software or have not updated to 2024 rates. Please be sure to install updated software upon availability at your shipping location(s) if you are a standard account shipper.

\*Please note that shippers using a handwritten logbook are currently being charged On-Call base rates. Contact our IT Department today if you'd like to convert to SpeeDeeShip software and pay our standard base rates.

In order to reduce waste, this is the only notice being sent to shippers regarding the January 2024 rate adjustment. Hard copies of rate charts will NOT be sent to shippers unless by customer request. Please note that we've updated many of our zone charts. The updates should be part of your 2024 software update. Visit [www.speedeedelivery.com/rates](http://www.speedeedelivery.com/rates) if you'd like to download the rate chart specific to your shipping account type or the zone chart relevant to your origin shipping location. If you want either a rate or zone chart to be sent to you, please email a request to [sales@speedeedelivery.com](mailto:sales@speedeedelivery.com) (be sure to include your company name, account number, and indicate whether you want to receive via email or if you prefer a hard copy).

**As a courtesy reminder to our customers, please note that Spee-Dee Delivery will be closed the following upcoming days:**

Monday, December 25, 2023

Monday, January 1, 2024

Spee-Dee Delivery has faced countless obstacles since our inception in 1978. We've also been extremely fortunate to be part of numerous success stories because of our hard-working team members and partnerships with companies such as yours. We would like to say thank you for your support of Spee-Dee Delivery over the past forty-five years.

Spee-Dee Delivery Service, Inc.

Management Team