



Spee-Dee Delivery Service, Inc.

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November 28, 2022

Dear Valued Spee Dee Delivery Shipper,

We would like to take the opportunity to thank you for continuing to entrust Spee Dee Delivery with your shipments. Our country has faced unprecedented challenges over the past few years. A combination of support from our loyal customers as well as the hard work of our growing team of employees has helped us overcome these obstacles and persevere. Please be assured that we will continue to monitor service levels to mitigate delays during the upcoming holiday season and beyond.

RATE ANNOUNCEMENT - Effective January 2, 2023:

****Please note that we will be closed on Monday, January 2; however, shipments processed by customers on that day and picked up by Spee Dee Delivery on Tuesday, January 3 will be billed 2023 rates.**

Spee Dee Delivery will increase rates for both parcel and pallet shipments. In addition to base rate adjustments, an increase will be applied to select Additional Charges. Spee Dee Delivery strives to provide our customers with fair shipping rates. Shippers are encouraged to visit www.speedeedelivery.com to view our 2023 rate information, keeping in mind the impact of the increases will vary based upon individual shipping characteristics. Note that our most current Delivery Area Surcharge (DAS) ZIP Code list can always be viewed on our website at www.speedeedelivery.com/rates. An updated DAS list will take effect with the January 2023 rate adjustment.

A FEW REMINDERS:

- Spee Dee Delivery does not accept shipments of tires that are strapped or otherwise bound together in any manner due to ergonomic reasons. NOTE: we will make an exception for small tires (bikes, ATVs, etc.) as long as the total weight of the package does not exceed 25 lbs.
- Spee Dee Delivery began charging an Unboxed Parcel Fee back on April 4, 2022. Effective with the January 2, 2023 rate change, the Unboxed Parcel Fee will be adjusted to \$7.00 (in addition to the base rate of the package). A list of our Unboxed Parcel Fee guidelines can be found at www.speedeedelivery.com. Shippers are advised to accurately document unboxed parcels at the time of shipment to avoid being assessed a \$5.00 Package Correction Fee.

Attention SpeeDeeShip software users! The 2023 version of SpeeDeeShip (version 3.23.0) should be available to download at www.speedeedelivery.com/update the week of December 5, 2022. In the meantime, electronic copies of the updated parcel and pallet rate charts, as well as Additional Charges for services, are currently available to view or download at www.speedeedelivery.com/rates. If you currently use SpeeDeeShip software, please update the software ASAP once it becomes available online. If you do not have internet connectivity, you may call our IT Department to request an installation CD to be sent to you once available: 800-862-5578 x500. It is very important that shippers install the new software immediately upon availability. The software will automatically change to the updated rates on January 2, 2023. Along with our updated rates, version 3.23.0 also contains several other important updates. Any questions related to SpeeDeeShip software can be emailed to sds@speedeedelivery.com or you can reach our IT Department at the number listed above.

Attention all manifesting software users! Effective February 6, 2023 Spee Dee Delivery will begin charging On-Call base rates (currently 25% higher than our standard base rates) to standard account shippers that are using non-compliant software or have not updated to 2023 rates. If you are a standard account shipper please be sure to install updated software upon availability at your shipping location(s).

*Please note that shippers using a handwritten logbook are currently being charged On-Call base rates. Contact our IT Department today if you'd like to convert to SpeeDeeShip software and pay our standard base rates.

In an effort to reduce waste, this is the only notice being sent to shippers regarding the January 2023 rate adjustment. Hard copies of rate charts will NOT be sent to shippers unless by customer request. Please visit www.speedeedelivery.com/rates to download the rate chart specific to your shipping account type. If you'd like a rate chart to be sent to you, please send a request to sales@speedeedelivery.com (be sure to include your company name, account number, and indicate whether you want to receive via email or if you prefer a hard copy).

As a courtesy reminder to our customers, please note that Spee Dee Delivery will be closed the following upcoming days:

Monday, December 26, 2022

Monday, January 2, 2023

Please be sure to visit www.speedeedelivery.com periodically for important postings such as service announcements and rate updates.

Spee Dee Delivery Service, Inc.
Management Team